

Important Notices

We have a few quick things we need to make you aware of before you use your LightSpeed Neo writer for the first time.

The LightSpeed Neo is a precision calibrated instrument.

Do not place objects on top of the writer.

Do not apply pressure to the keys in excess of pressure normally used during operation.

Do not pull the keys upwards or away from the device.

Doing any of these things may require recalibration, or can potentially damage the writer.

The MicroSD card may be saving data at any time.

Do not remove or insert the MicroSD while the writer is on.

Turn the writer off before inserting or removing the MicroSD card.

Technical Support is available.

If you run into any issues with your writer, please **do reach out to us**.

You can get a hold of us 24 hours a day by calling +1 (304) 346-8363, or emailing us at support@stenovations.com.

Once you have read the notices, you are ready to continue to the next section, [Installation and Startup](#).

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